

# Truck warranties



## TrüNorth provides the most comprehensive limited truck warranty protection in North America:

- ▶ TrüNorth Customer Service Specialists provide on boarding assistance to every warranty customer
- ▶ TrüNorth Claims Specialists manage the repair process ensuring the work gets done correctly
- ▶ Coverage offered on select Heavy Duty Truck Tractors and Medium Duty Trucks

## Three ways to purchase a warranty for your truck:

- ▶ Ask at the auction registration counter
- ▶ Contact a Ritchie Bros. representative by email at [vas@rbauction.com](mailto:vas@rbauction.com)
- ▶ Finance your purchase with Ritchie Bros. Financial Services and ask for your warranty to be included in your monthly payments. Call 1.855.331.5762 or visit [rbauction.com/financing](http://rbauction.com/financing). With Ritchie Bros. Financial Services no-obligation financing pre-approval, the cost of an warranty can be included in your monthly payment.

## Covered components:

<h3>ENGINE</h3> <p>Internally lubricated parts limited to:</p> <ul style="list-style-type: none"><li>• Bearings</li><li>• Cam Followers</li><li>• Cam Shaft / Bearings</li><li>• Connecting Rods / Bearings</li><li>• Constant Velocity Valve</li><li>• Crankshaft</li><li>• Hydraulic Lifters</li><li>• Intake/ Exhaust Valves / Guides</li><li>• Main Thrust Washers</li><li>• Oil Pan, Cooler, Housing, Oil Pump Housing</li><li>• Oil Pump Gears, Pick Up Screen / Tube / Relief Spring / Valves</li><li>• Pistons, Piston Rings, Cooling Jets, Pushrods, Rocker Arms, Shafts</li><li>• Timing Chain / Gears / Tensioners / Cover</li><li>• Valve Keepers (Locks) / Retainers/ Springs / Cover / Wrist Pins</li><li>• Exhaust Manifold, Flywheel Housing, Intake Manifold, Thermostat Housing, Vibration Dampener</li></ul> <p>▶ <b>Engine Block, Cylinder Liners / Heads are covered <u>ONLY</u> if damaged by a covered component</b></p> <p>▶ <b>No seals, O-Rings or Gaskets are covered</b></p>	<h3>TRANSMISSION</h3> <p>Internally lubricated parts limited to:</p> <ul style="list-style-type: none"><li>• Bands</li><li>• Bearings</li><li>• Blockers</li><li>• Bushings</li><li>• Drums</li><li>• Gear Sets</li><li>• Governor</li><li>• Power take off (class 3-7 only)</li><li>• Oil pump</li><li>• Shafts</li><li>• Shift Forks</li><li>• Synchronizers</li><li>• Thrust Washers</li><li>• Torque Converter</li><li>• Valve Body</li></ul> <p>▶ <b>Transmission Case <u>ONLY</u> covered if damaged by a covered component</b></p>	<h3>AFTERTREATMENT PACKAGE</h3> <ul style="list-style-type: none"><li>• DPF Filter (Only)</li><li>• EGR Valve(s)</li><li>• Cooler, Cooler Lines</li><li>• Doser Valve: Cylinder Valve, Elbow, Fitting, O-Rings, Plunge, Transducer, &amp; Tube</li><li>• SCR: Catalyst, Doser Connectors, Injection System</li><li>• DOC, DEF, &amp; BPV Systems</li></ul> <p>▶ <b>Includes sensors for all internal Aftertreatment Systems</b></p>
	<h3>DIFFERENTIALS</h3> <p>Internally lubricated parts limited to:</p> <ul style="list-style-type: none"><li>• Axle Shafts</li><li>• Bearings / Bushings / Carrier Case</li><li>• Gears Sets</li><li>• Limited Slip - Clutch Pack</li><li>• Power Divider, Bearings, Gears, Shafts, &amp; Shift Fork</li></ul> <p>▶ <b>The Differential Housing is covered <u>ONLY</u> if damaged by a covered component</b></p>	<h3>TURBO PACKAGE</h3> <p>Internally lubricated parts limited to:</p> <ul style="list-style-type: none"><li>• Turbo(s) Include: Bearings, Variable Vane Assembly, Turbine, Shaft/Housing</li><li>• Fuel Injectors Includes: Injectors / Hard Lines / Pump</li><li>• Fuel Pump(s)   Intake Manifold</li><li>• Water Pump Includes : Bearings, Housing, Impeller, Seals &amp; Water Manifold</li><li>• ECM Unit</li></ul>

Claim limits apply. See Limited Warranty Agreement for specific terms and coverage limits. Deductible of \$300 USD per claim

TrüTow™ Roadside Assistance Program: \$200 ONLY Available on 12 Month and Longer Terms. MUST be purchased at time of Warranty Sale